

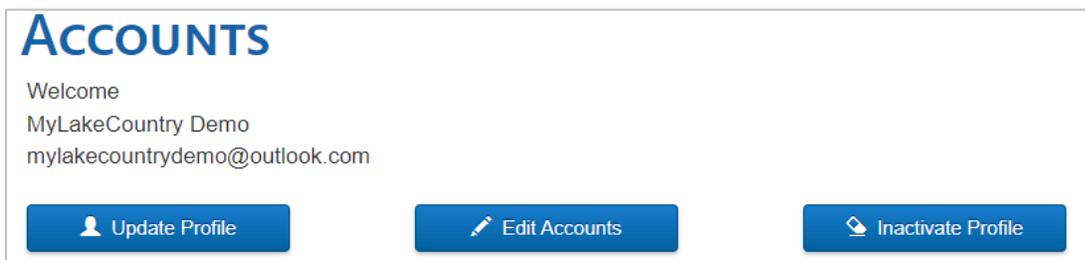
## How User Updates the Security Question/Answer Associated with their MyLakeCountry Profile

The My Lake Country site has a self-serve password reset function that allows users to reset their own password. To use this function, a site user must:

1. Have access to the **email address** associated with the account.
2. Know the **answer** to the MyLakeCountry profile **security question** associated with the account.

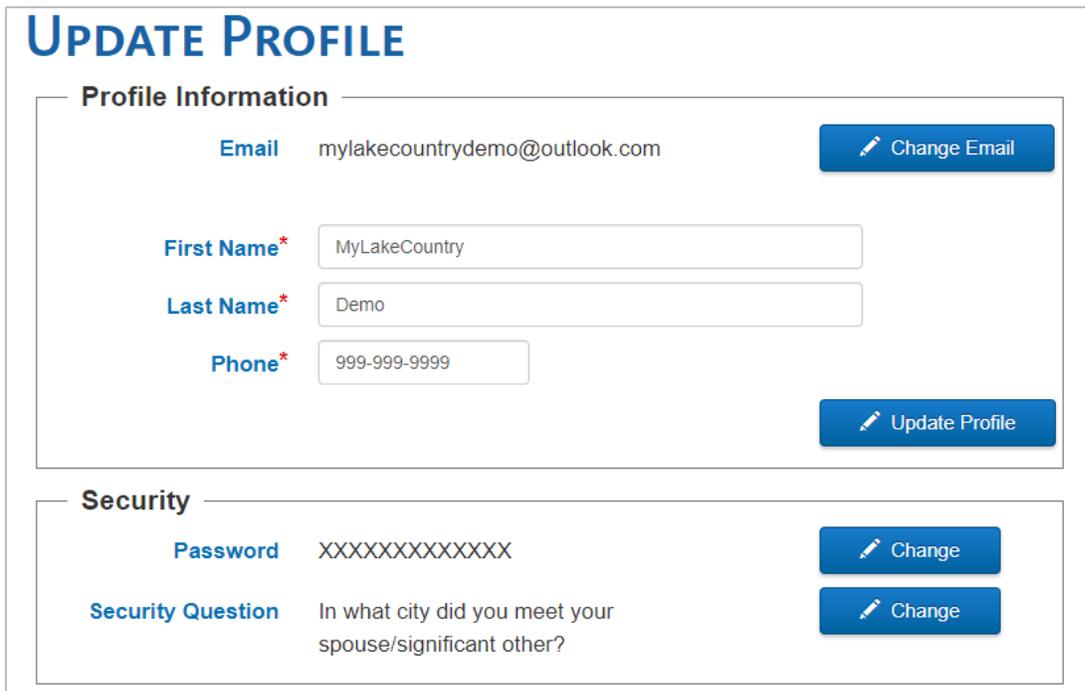
Should a My Lake Country site user want to update the security question/answer combination at any time, they would follow these steps:

1. User logs into their [MyLakeCountry](#) profile.
2. They see their MyLakeCountry profile **home** screen below.



The screenshot shows the 'ACCOUNTS' home screen. It features a blue header with the word 'ACCOUNTS' in large letters. Below the header, it says 'Welcome MyLakeCountry Demo mylakecountrydemo@outlook.com'. At the bottom, there are three blue buttons: 'Update Profile' (with a person icon), 'Edit Accounts' (with a pencil icon), and 'Inactivate Profile' (with a power icon).

3. They click the **Update Profile** button and are presented with the screen like shown below.



The screenshot shows the 'UPDATE PROFILE' screen. It is divided into two main sections: 'Profile Information' and 'Security'. The 'Profile Information' section contains fields for 'Email' (mylakecountrydemo@outlook.com), 'First Name\*' (MyLakeCountry), 'Last Name\*' (Demo), and 'Phone\*' (999-999-9999). Each field has a corresponding 'Change' button. The 'Security' section contains fields for 'Password' (XXXXXXXXXXXX) and 'Security Question' (In what city did you meet your spouse/significant other?). Each field has a corresponding 'Change' button. A large blue 'Update Profile' button is located at the bottom right of the 'Profile Information' section.

4. In **Security** section of above, user clicks the **Change** button to the right of **Security Question** field.
5. User is presented with the following **Change Security Question** dialogue where they select a standard **Security Question** from the drop-down list of available questions. They then enter a **Security Answer** to associate with this question, to be when used with their profile for self-serve

password reset function later.

**CHANGE SECURITY QUESTION**

**Security Question\*** In what city did you meet your spouse/significant other? ▾

**Security Answer\***

**Change Security Question**

6. After use has selected a Security Question and typed in a Security Answer to that question, they click the **Change Security Question** button to save changes.

**CHANGE SECURITY QUESTION**

**Security Question\*** In what city did you meet your spouse/significant other? ▾

**Security Answer\*** Spuzzum!

**Change Security Question**

7. The following dialogue appears confirming success. User clicks OK to close dialogue

Update Successful

Security question and answer has been changed.

**OK**

8. User is returned to Update Profile screen from step 3 above.

**UPDATE PROFILE**

**Profile Information**

**Email** mylakecountrydemo@outlook.com **Change Email**

**First Name\*** MyLakeCountry

**Last Name\*** Demo

**Phone\*** 999-999-9999 **Update Profile**

**Security**

**Password** XXXXXXXXXXXXXXX **Change**

**Security Question** In what city did you meet your spouse/significant other? **Change**

9. Security Question and Answer are now updated.