Mayor and Council Planning Session
April 2009

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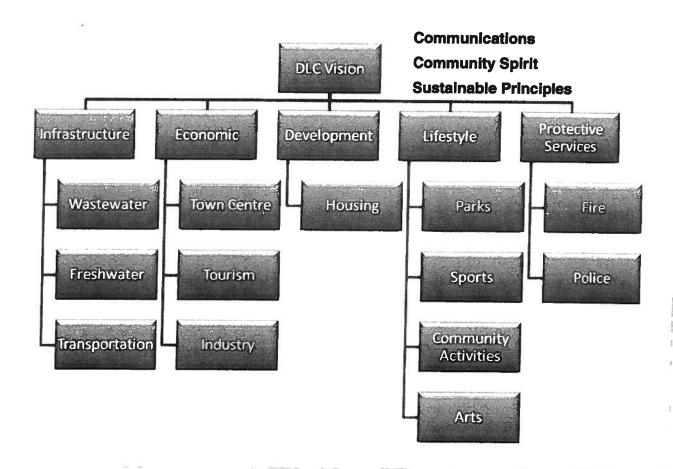
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#### Master Plan Outline

The Council Master Plan provides an overview of their long term development objectives for the District of Lake Country and recommended actions for achieving those objectives. Each objective belongs in one of five macro development areas:

- Infrastructure and transportation,
- Economic development,
- Housing development,
- Resident lifestyle, and
- Protective services.



## District of Lake Country Mayor and Council Planning Session - April 2009

### Council's Vision

- Develop a strong sense of community
- Promote a positive community image
- Provide housing for all
- Encourage responsible economic development
- Build a comprehensive and integrated trail network
- Create a vibrant social and commercial town centre
- Protect and enhance our natural environment
- Foster diverse agricultural opportunities
- Encourage enjoyment of our unique lake resources
- Promote environmental stewardship
- Promote an active schedule of cultural and social events
- Develop a sustainable financial plan for servicing and growth

# Communication, Community Spirit and Sustainability 2012 Objectives

- Define Lake Country Brand.
- Develop a 'business friendly' plan to facilitate appropriate development
- Complete a local residents' outreach process to solicit and act on feedback: scope of public services provided, quality of customer service, community vision and branding input.
- Improve customer service delivery levels for development process

#### Actions -

- Improve customer service levels for development process:
  - Solicit feedback from developers on: current levels, ease of process, reception to new developers, etc.
- Continue with Front Porches
- Complete Trade Show to showcase DLC with all departments, volunteer group and Chamber
- Survey residents for feedback and desires. Plan for follow up with respondents on results and resulting action. Areas to measure:
  - planning and development
  - customer service from City Hall/staff
  - resident's sense of ownership: what does it mean to live in DLC? What is your vision of DLC in 2029?

# Development

## 2012 Objectives

To meet the goals of the Climate Action Charter.

#### Actions

- Develop new business park environmentally sensitive design
- Implement (cost effective) retrofits to City Hall property and municipal vehicles
- Continue to plan for (through OCP) and complete green initiatives:
  - create education program for the community
  - reduce use of lights/electrical use
  - reduce water use
  - preserve the night sky
- Complete energy audit of municipal hall and other facilities
- Create a youth task force with a clearly defined project to interest youth and benefit community:
  - create incentive for participants
  - focus could be on going green
- Explore ORIC/NRC options for research assistance

## Housing

## 2012 Objectives

Increase the variety of housing options and tenure for District residents.

#### Actions

- Complete Willows issue
- Adopted secondary suites policy
- Affordable housing development policy

#### Infrastructure - Wastewater

#### 2012 Objectives

Expand collection system to create sustainable solutions for health and the environment.

#### Actions

- Galleries in place
- WW plan in place:
  - options renewed
  - grants secured
- Wetland development to support wastewater treatment
- Complete review operation (both in-house and contracted)
- Refund program in place
- Review DCC fees
- Retrofit existing subdivisions
- Create liquid wastewater management committee

#### Infrastructure - Freshwater

## 2012 Objectives

To ensure safe and secure potable water supply for residents and to preserve adequate supply for the local agriculture industry.

#### Actions

- Complete water master plan
- Merge small private water utilities
- Renew easement agreement with IR7
- Renew servicing agreement with IR7
- Water metering program in place. Lobby for grants for metering program
- Water source and groundwater protection program in place
- Lobby for source protection
- Water services Advisory Committee in place and active
- Develop conservation and education program

## Infrastructure - Transportation

2012 Objectives

Ensure a safe, accessible and inclusive transportation system.

Infrastructure - Roads

2012 Objectives: Increase service levels in cost effective manner.

#### Actions

- Develop DLC public works crew
- Road Maintenance Plan completed to improve the condition of the road network:
  - in-house vs. contracted duties
  - equipment purchases
  - reviewed and updated maintenance plan
- Clearwater access completed
- Complete study of Glenmore bike/roadway plan
- Active sub-committee created through Parks and Rec. for cycle pathways system, including inventory of potential pathways and master plan completed.
- Design and planning completed for Phase III of Town Centre Road, including land assembly.

Infrastructure - Transit

2012 Objectives: Increase the utilization of transit and cycling relative to automobile use.

#### Actions

- Complete a transit plan, to include indentifying community needs
- Create a mechanism for customer service quality assurance standards from operator
- Plan and build inclusive bus stops
- Study the demand volume for local Park and Ride (seniors, physically challenged, youth, commuters, etc.) and what amenities are needed (e.g. bike lockup, parking stalls/space, etc.)
- Education for residents: promote the transit system, explain the speed and cost savings
- Solicit youth input: transportation and energy study: schedules? quality service? reliability? (tie this in with energy/audit by youth)

Infrastructure - Trails

2012 Objectives: Build out the existing train system with connectivity.

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#### Actions

Connected trail system strategy completed

#### Economic - Town Centre

### 2012 Objectives

Develop a thriving and safe Town Centre that is inclusive, and environmentally sensitive.

#### Actions

- Complete design guidelines
- Secured two major tenants
- Attraction strategy in place. Create promotional group with landowners and District: Solicit their advice/help from communities with successful campaigns.
- Town Centre street named
- Explore possible tenants: UBC-O, OC, passport office, Art Gallery/library, MRI clinic, etc.
- Develop programming on street (attract public attention)
- Build multi-purpose outdoor venue in public square (at base of Hill Road)
- Get help from CORD EDO office business attraction strategy
- Review density bonuses on development.

## Economic - Tourism

## 2012 Objectives

Determine what the District's role is for tourism development.

#### Actions

- Comprehensive Tourism Strategy completed (to 2019) in conjunction with the DLC Chamber of Commerce: events, agri-tourism, Town Centre, Marinas, moorage, etc.
- Establish Lake carrying capacity and volume management program to include balanced recreation use strategies.
- Complete tourism amenities and facilities inventory and GAP analysis (e.g. what is needed to enhance visitor experience, attraction and encourage longer stays).

# Economic - Light industry

## 2012 Objectives

Improve and increase tax base and better paying jobs for residents

#### Actions

UBC-O tenant?

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- Review area zoning to light industry, including pre-emptive rezoning for future development.
- Attraction strategies for light industry work with EDC

## Lifestyle - Parks and Recreation

## 2012 Objectives

To promote healthy, active community through improved and expanded District parks network and infrastructure.

#### Actions

- Complete updated Parks and Recreation Master plan
- Vernon Creek Corridor planned
- Wood Lake/Hwy 97 project:
  - in-house planning
  - contracted services
  - seek grants
  - make a fund raising event
  - complete negotiations with Kelowna Pacific Railway (with Parks Dept)
- Access and mobility plan for waterfront.
- Create regional/provincial park/campground on new Hwy 97 corridor
- Actively secure waterfront park land.

# Lifestyle - Community activities

## 2012 Objectives

Continue to expand current community activities to support a local sense of ownership and pride.

#### Actions

• Investigate leadership opportunities and liaise with and continue to support volunteers, e.g. celebration day.

# Protective Services - Fire

2012 Objectives

Respond in timely manner with adequate manpower and infrastructure and equipment.

Actions

Study costs and feasibility of moving to combination of part time, full time fire protection crew.

Develop facilities plan

# Protective Services - Policing

2012 Objectives

Respond in timely manner with adequate manpower and infrastructure and equipment.

Actions

- Create school liaison program
- Increase law enforcement on waterways
- Examine feasibility of 24/7 police coverage.